



**GROUP TOURS IN SWITZERLAND**  
**Tours start every Tuesday, all year long**  
**First Discovery**  
**+41792561000**

# First Discovery

**GENEVA – CENTRAL SWITZERLAND/ BERN (1 nights) – BERN – REGION LAKE OF GENEVA (2 nights) – GENEVA (1 night)**

**FROM TUESDAY TO SATURDAY – 5 DAYS/4 NIGHTS**

**Main Group from 2 to 16 pax, accommodation in the 4-star hotels**

In the main group – CHF 999.- per person in DBL room  
Additional payment for SGL room – CHF 299.- per person  
Reduction in TRPL (for children under 16 years) – CHF 55.- per 3rd person

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## **1<sup>st</sup> day (Saturday) – GENEVA – CENTRAL SWITZERLAND/ REGION BERN**

Welcome to Geneva! / Arrival in Geneva Airport.  
Group transfers for arrival in Geneva from 10:00 to 14:00 are included.  
If differ there is a surcharge of 99 euros per person, net for car or train transportation.  
Transfer by train or bus to the hotel in Region Bern.  
Check-in at the hotel from 15.00 o'clock.  
**Additional afternoon excursion to Harder Kulm\* or Waterfalls Valley\*\***  
Free time in the evening.

## **2<sup>nd</sup> day (Wednesday)**

**Region BERN - BERN – GRUYERE – Region of Lake Geneva**

Breakfast at the hotel.

**09:00** Transfer to the center of Bern. City tour in Bern (2 hours)

**14:00** Transfer to Gruyere. Walk through Gruyere.

**Additional excursion to chocolate factory Maison Cailler in Broc\*\*\***

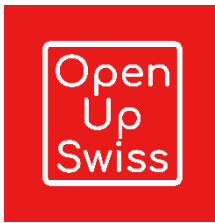
**17:00** Transfer to Region of Lake Geneva.

Check-in at the hotel.

**18:00** Free time in the evening.

Overnight in the region of Lake Geneva

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#### **3<sup>rd</sup> day (Thursday) – Region of Lake Geneva**

Breakfast at the hotel.

Free day.

Additional day excursion to France\*\*\*\* (8 hours – Evian-les-Bains – Yvoire – Annecy)

Additional evening excursion to the Thermal Baths in Les Bains de Lavey\*\*\*\*\*

#### **4<sup>th</sup> day (Friday) – REGION OF LAKE GENEVE – MONTREUX – VEVEY - LAUSANNE – GENEVA**

Breakfast at the hotel.

09:00 A journey through Swiss Riviera (Lausanne, Vevey, Montreux).

Visiting of the Chillon castle in Montreux (entrance tickets to the castle included).

14:00 Transfer to Geneva.

15:00 City tour in Geneva (2 hours)

Check-in at the hotel.

If the group arrives with the guide, he waits 15 min after check-in at the hall.

Free time in the evening.

#### **5<sup>th</sup> day (Saturday) - GENEVA**

Free transfer for all tourists, departing from Geneva.

Our tour duration time is approximate, depending on the situation on the roads.

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### **Additional excursions**

#### **1<sup>st</sup> day – Tuesday afternoon:**

\* **Harder Kulm Platform** - Enjoy the glorious view of lake Brienz, Lake Thun, and the Eiger, Jungfrau, and Monch (Funicular Ticket to Harder Kulm are included)

CHF 50.- per Pers.

*the prices are valid from 2 pax*

#### **\*\*Waterfalls Valley (Possible from May to November)**

Additional excursion to the Waterfalls Valley.

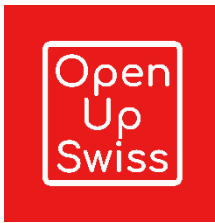
You will visit the famous Lauterbrunnen Valley, the highest freefalling waterfall Staubach and Mürrenbachfall with a single drop of 250 meters. There is still a lot of snow on the mountains Birg and Schilthorn (2.970 m) and with warm weather, this is the perfect period to visit the Lauterbrunnen valley.

Finally you will climb the only waterfall in Europe inside the mountain - Trummelbach.

CHF 100.- per Pers.

*the prices are valid from 2 pax*

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#### **2<sup>nd</sup> day – Wednesday :**

##### **\*\*\* Chocolate factory museum - Maison Cailler in Broc**

Sweet adventure awaits you at the Maison Cailler chocolate factory. Along the way, you will be able to learn the centuries-old history of local chocolate, discover many secrets of production, and be rewarded with an unforgettable tasting.

CHF 30.- per Pers

*the price is valid from 2 pax*

#### **3<sup>rd</sup> day – Thursday:**

##### **\*\*\*\* Day excursion to France (8 hours – Evian-les-Bains – Yvoire – Annecy)**

Evian-les-Bains is the most famous spa resort in France. This city is the birthplace of the famous Evian mineral water brand.

Yvoire is a member of the association of the most beautiful villages in France. It is located within 30 minutes drive from Évian. This small (700 inhabitants) medieval town on the bank of lake Léman remained untouched throughout 7 centuries.

Annecy is the capital of department Haute-Savoie, called the Venice of the Alps. This small medieval town on the bank of the picturesque lake, the ancient small streets, numerous channels and bridges decorated with flowers, the house's facades of ochre color which are reflected in the water, floating swans, and yachts on the lake.

CHF 150.- per Pers.

*the prices are valid from 2 pax*

##### **\*\*\*\*\* Evening excursion to the Thermal Baths in Les Baines de Lavey (3 hours):**

Natural healing springs will help you relieve stress and relax.

Underwater massages will restore your youth and beauty, help you get rid of back and lower back pain. Hot baths will give you a boost of energy. Eucalyptus hammams will cleanse your lungs. After the procedures, drink a cup of hot chocolate or fragrant tea from the infusion of mountain herbs. Entrance tickets are included

CHF 100.- per Pers.

*the prices are valid from 2 pax*

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##### **Accommodation in the 4-star hotels with breakfast.**

Stated hotels in the program, up to their star to be determined by the association of Swiss hotels. Complaints about the quality of the hotels are not accepted.

You can book hotels of the higher category at an additional cost.

The excursion program will be kept 100%.

**Transfers** are organized with comfortable buses.

If the group is up to 16 people, then transportation is organized with the minibus where the tour guide and driver are one person.

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### **Free Time**

All additional expenses for public transportation and taxi during their free time are to be paid directly by the clients.

### **Children**

Children up to 5 years old are not accepted to the group tours.

In case of any questions or problems, do not hesitate to contact our emergency line at **+41794277031**.

### **Terms and conditions for group tour bookings**

**In case you face any problems or you are not satisfied with provided services, please contact your guide as soon as possible and we will try our best to find a solution for you. We kindly ask you to understand that many complaints could be satisfied only on spot.**

### **Booking**

1. Group tours are offered as a package. Therefore, all services or products that are not included in the package can be purchased at an additional cost.
2. All seats on the bus are available to the clients except for ones, which have been prepaid in advance and confirmed by our travel agents. It is possible to book a specific seat on the bus for 100 EUR per person.
3. Enrolment in the mini-groups is limited. Please check the availability with Open Up managers.
4. This program is the property of the hosting company - Open Up. Therefore, Open Up is not responsible for the modifications, adjustments, and pricing which have been made by the travel agencies and have not been confirmed by Open Up.
5. In case the clients did not arrive and did not check in with the group in the group hotel the tour will be automatically canceled with a 100% of charge (**NO SHOW**). The cost of the tour cannot be refunded, complaints will not be accepted. Please check the cancellation policy with Open Up managers when booking a tour in order to avoid any misunderstandings.

### **Accommodation**

1. Pricing for the group tours is based on the accommodation in the standard room category. All other room types (higher category, specific view, AC, Jacuzzi) can be arranged at an additional cost and upon request and availability.
2. If the tour takes place during special exhibitions, festivals, conferences, and other events Open Up reserves the right to accommodate clients in different hotels, cities, or resorts from the ones which have been proposed in the program. We kindly ask you to inform the client in regard to possible changes.

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3. Hotels have a standard check-in time of 15:00PM. Earlier accommodation in the rooms can be provided by the hotel only if the rooms have been already prepared, therefore it can be requested but not guaranteed. The check-out time is 12:00PM.
4. Hotels reserve the right to give upgraded room categories to random guests upon availability. Open Up is not responsible for the fact that some of the guests might get an upgraded room and some might not. Some of the hotels require a refundable deposit in cash at check-in in case guests will take something from the minibar.
5. Most of the organizations in Europe as well as hotels care a lot about the environment and put a lot of effort to reduce any kind of waste or harmful emissions. That is why most of the hotels do not have AC in the rooms. In case AC is very important to the clients please notify Open Up managers when booking the tour and we will help you to find a suitable solution. Otherwise, complaints in regard to AC will not be accepted.
6. Open Up guarantees the star rating of the hotels declared in the program. Open Up does not guarantee a certain location of the hotel (in the city center, at the lake, etc.)

#### **Excursions**

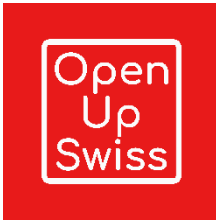
1. All excursions start at the exact time confirmed in advance and specified in the program. Complaints in regard to the excursion timing from clients who had been late for the excursion will be not accepted.
2. Bus leaves from the hotel at the exact time confirmed in advance and specified in the program. Clients who are late for the bus need to arrive at the destination under their own arrangement, liability, and expense.
3. Additional excursions which are not included in the standard package require a specific minimum amount of people and, therefore, might be combined with tourists from different groups.
4. Group for the additional excursions might be multilingual Therefore, the tour guide will repeat the information in several languages.

#### **Meals**

1. In case you require an **early departure** from the hotel and breakfast at the hotel restaurant will be closed at that time, please notify the reception desk and kindly ask for a **lunchbox**. Open Up is not responsible for the restaurant opening hours in the hotel.
2. **Standard breakfast** consists of some pastry, eggs, butter, and coffee. In case the clients require some specific products or meals, please notify us when booking the tour and we will check with the hotel if this specific request can be fulfilled. Otherwise, complaints concerning breakfast will not be accepted.

#### **Adjustments to the program**

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1. Open Up reserves the **right to make adjustments** to the existing program because of circumstances beyond our control: weather conditions, traffic conditions, strikes, health conditions, and, others. These kinds of adjustments will be made only to ensure a better experience and security for the clients.
2. Open Up reserves the **right to make adjustments** to the route of the tour, while retaining 100% of the proposed **excursion** program.
3. **Cities and resorts can be changed** based on the number of tourists and room availability in the hotels.

### **Common information to consider**

1. **Most of the restaurants** are open from 12:00 PM to 14:00 PM and from 18:00 PM to 21:00 PM. All stores have short opening times on Saturday and are closed on Sunday.
2. Tourists are solely responsible for taking care of their own personal belongings. **Please do not leave** any belongings in the vehicles. In case something we are lost or stolen from tourists on the streets, in the hotels, in excursion vehicles, and in other places, we will put the maximum effort in order to help the clients, however, we do not guarantee that these belongings will be found or refunded.

**By purchasing this tour you are accepting our terms and conditions.**

**In case you experience some issues during the tour, letting us know directly will help us to take timely measures and make the rest of your time in Switzerland as comfortable as possible.**

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### **Open Up**

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